

# Technology solutions that work for your business

A PARTNER YOU CAN TRUST

## Business Technology

Implementing technology is critical to your business success, yet where do you start?

### Where do you go for help?

You need a technology partner who takes the time to understand the uniqueness of your business and operations. A partner who brings the best technology solutions to meet your business challenges and provides complete systems integration, service and support.

A partner with extensive experience in these critical areas:

## Communication Systems

## Carrier Services

## IT Networking

## Computers and Servers

## Security and Access

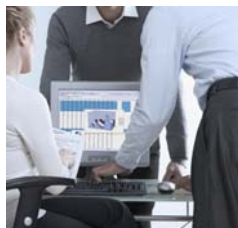
## Cable and Infrastructure

One Trusted Technology Partner

**Northern  
Communications  
Group**

Your Complete Telecom and IT  
Networking Solutions Provider

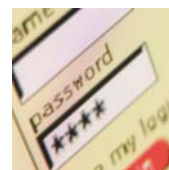
# IT Networking Systems Proactive IT Maintenance



Maintaining your computer systems, servers and OS is critical to keep your business and applications running smoothly. Downtime and loss of data caused by computer failure, system configuration issues and viruses can cost your company time, money and a loss of productivity. Regularly scheduled system maintenance, performed on-site, will keep your mission-critical applications running and your business operations performing.

## IT Services

- Network Assessment and Documentation
- Stabilization of LAN/WAN and Systems
- Proactive IT Maintenance Program
- On-Call Service and Support
- IT Consulting and Project Management
- Microsoft Certified Technicians



*For every dollar spent on scheduled computer maintenance, two dollars are saved on emergency support and employee productivity. -Gartner Group*

## Proactive IT Maintenance Tasks

- **Current Issue Resolution**
- **Needs Analysis and System Status Review**
- **Server and PC Performance**
  - Inspect components, systems and software
  - Identify issues or hardware upgrades required
- **System Standards**
  - Install OS updates and security patches
- **Network Security**
  - Implement and enforce security policies
  - Update Anti-virus and spyware programs
- **Performance**
  - Evaluate system performance vs. needs
- **Continuity and Data Integrity**
  - Critical systems, network and file backup
- **Network Administration**



## Hardware Supply

- **Dell Business Partner**  
Servers, desktops, laptops, software and components
- **Cisco, Juniper and Adtran Partner**  
Network hardware, firewalls, routers and switches

## Northern Communications Group, Inc.

A Veteran-Owned Company

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